

## Quality Policy by czbt s r. o.

*Building and maintaining a quality management system according to ISO 9001:2015 is a strategic intention of our company, we want to express that it is our priority both in relation to customers, partners and employees.*

*czbt s.r.o. undertakes:*

- Our company will continue to focus on customers*
- The sales department will continue to take care of customers actively by monitoring their satisfaction and current and future needs.*
- Management creates and maintains an internal environment in which employees can fully participate in achieving the organization's goals.*
- Employees at all levels make full use of their abilities for the benefit of society and continuously deepen their professional training.*
- The company's management will advocate close cooperation between employees in order to create a basis for the most comprehensive satisfaction of customer needs.*
- The company management will strive for continuous improvement of the professional competence of all employees in order to create an overall quality framework for providing quality products.*
- Activities and related resources are managed in a process manner, thereby improving the process.*
- The company management will be committed to continuous improvement of the quality management system, which is established and constantly developed.*
- The Company undertakes to comply with all applicable legislative requirements and requirements defined by the superior unit.*



Jaroslav Denk



Manfred Ostermaier

*authorized by Management*